

# Thank you for purchasing a gift membership!

## **I purchased a CMA membership as a gift. What happens next?**

A personalized CMA membership voucher and welcome letter will be mailed to the member at the address you provided during the purchase. A donor acknowledgment letter is also mailed to you as a record of your contribution.

## **What is the processing time for a gift memberships?**

Please allow up to 7 business days from the membership purchase date for the voucher and welcome letter to be mailed.

## **What if I would like to have the membership voucher arrive sooner?**

Please email [membership@childrensmuseumatlanta.org](mailto:membership@childrensmuseumatlanta.org) for support. We will do our best to expedite your order. We can mail a PDF version of the voucher and welcome letter to you or the member.

## **What does the membership voucher and welcome letter include?**

The tri-fold, full-color, card stock voucher includes your special messaging, membership level, member benefits, redemption instructions and time frame for how to activate the membership.

## **Do you email or call the family about their gift membership?**

Membership purchases are automated through our processing system which is unable to contact the gift membership recipient.

If you have any additional questions about the membership you purchased, please do not hesitate to contact CMA's Membership Department via email, or by calling 404-527-5910 | M-F:9am-5pm

